



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

<http://www.dmas.state.va.us>

MEDICAID MEMO

TO: All Physicians, Professional Practitioners, Renal Dialysis Units, Health Departments, FQHC's, RHC's, CSB's, [Durable Medical Equipment Providers](#), and Out of State Physicians Billing on the CMS-1500 (02/12) Form

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services (DMAS)

MEMO: Special

DATE: 6/11/2014

SUBJECT: National Drug Code (NDC) and Unit of Measure (UOM) Required for All Drug Related HCPCS Codes — Effective May 26, 2014 — **REVISED**

This memorandum (which supersedes the memo entitled “National Drug Code (NDC) and Unit of Measure (UOM) Required for All Drug Related HCPCS Codes — Effective May 26, 2014” dated April 23, 2014) is a REVISION to the previous memo, which has been removed from the Web Portal.

The purpose of this memorandum is to inform providers of the Department of Medical Assistance Services (DMAS) change in billing requirements for the submission of the National Drug Code (NDC). Effective with claims received on and after May 26, 2014, DMAS will begin capturing the NDC and Unit of Measure (UOM) for ALL Health Care Procedure Coding System (HCPCS) codes related to drug administration by a physician in an outpatient setting. DMAS will no longer limit this to only “J” codes.

The correct instructions for submitting the NDC and UOM on the CMS-1500 (02-12) can be found in the Medicaid Memorandum dated March 21, 2014, Locator 24A, red shaded field.

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KEPRO's Provider Portal at <http://dmas.kepro.com>.

“HELPLINE”

The “HELPLINE” is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The “HELPLINE” numbers are:

1-804-786-6273 Richmond area and out-of-state long distance
1-800-552-8627 All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid Provider Identification Number available when you call.